



## Annual General Meeting 2021

### **CHAIR'S REPORT ON ACTIVITIES IN 2020**

#### **General pandemic operations**

We've had to learn how to run the Residents Association within various changing restrictions and I am so impressed with how we have worked together as a community to do that. From secure delivery of newsletters with quarantine periods planned in, to meeting contractors with social distancing, and not forgetting embracing zoom in all its glory, we have managed to get done what needed to be done – and more besides. Well done and thanks to everyone involved in the Residents Association.

I'd also like to thank Quentin Phillips at Japan Services for his ongoing support with printing and sponsorship of our newsletters.

Tonight the Houses Management Board will cover budget, service roads, gardens. My remit is to cover social activities, and communication that covers the whole Estate, as well as any flats issues.

#### **Specific issues across Estate**

**Bench on Princes Gardens** – we liaised with local residents, police and councillors to deal with late night disturbances at this bench, which was also in a poor state of repair. It has now been removed and residents are no longer being disturbed. We did uncover some longstanding issues about benches on the Estate that we might want to come back to.

**Basrah Lounge** – this cafe on the Park Royal industrial estate caused significant noise problems. Residents affected did a remarkable job of recording what was needed, allowing the police and council to act.

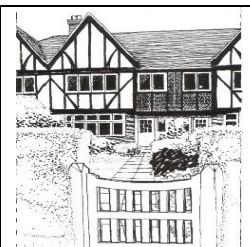
**Website** – in the midst of everything else this year, we also had to move our website and email platforms. Nim, Vanessa and Ingrid did a great job of moving all the information across from our old site and keeping our emails working – no simple task. Our site is at <https://www.hhgera.com/> – other HHGE websites do exist!

**Changes to refuse collections** – Ealing council have now brought refuse collections in house, and in spite of our reservations this has gone smoothly and the service has improved. The main issue is that the refuse collectors frequently leave the width restriction gates on Queens Drive and Vale Lane open, and we are highlighting this – including the need for repairs to these gates – to the council. I'd like to thank Robin Williamson and his team at the council for their assistance on working with Hugh on this.



## HANGER HILL GARDEN ESTATE RESIDENTS ASSOCIATION

[www.hhgera.com](http://www.hhgera.com)



**Flats** – the Flats Management Board are responsible for Flats Management and service charge. As a Residents Association we deal with more of the social aspects of life on the Estate. As many of the flats residents will know, the current issues include ongoing plans for replacement of windows, a new management agent, and the tricky issues of noise/space/play, particularly while lockdowns have been in place.

**Events** – while Covid restrictions were more relaxed over the summer, we were able to hold a socially distanced classical music concert in the Rose Garden to raise money for a musicians charity, which was really wonderful. We are very lucky to have such talent local to us and we hope to bring you more events when possible.

To try and bring some cheer across the Estate, we devised Xmas and Spring poster trails and the Residents Association bought lights to decorate the Princes Gardens central reservation.

**Covid support** – Dion set up a Covid support group and has been running this throughout. This is a wonderful thing to have been able to do – thank you Dion.

**Communications** – we continue to produce regular newsletters, as well as updating our Facebook and Twitter accounts.

### **Wider Estate**

**Planning** – There were seven planning applications for property on the Estate last year – six for houses and one for flats. This reflected the slowdown in property sales and letting due to the pandemic. This was well below 2019 when there were 18 applications.

Your Conservation Panel has participated in the round of objections to Ealing's planning policy for the development of many high rise buildings across the Borough, including the re-development of the relatively new council building Perceval House, about which there had been more than 1,800 objections at the time of writing. This is being led by Ealing Matters (a local pressure group) and English Heritage.

**School Street** – this past year has seen the introduction of the council-run scheme to close the road outside Holy Family school (on Vale Lane) during school drop off and pick up times. We have worked to make sure all our residents were aware and directed people as to how to give their views on the scheme. It is now back up and running and will be reviewed later this year. We will continue to give updates via the newsletters and social media as we get them.

Kate Crossland  
HHGERA Chair